



Patient Rights and Responsibilities - Specialty

As a patient, you are the most important member of your health care team. To get the best health care possible, you should be a “partner” to us as your health care provider. Being a partner means that you have rights and things you need to do (responsibilities) and that we will work together during your care for the best outcome possible.

As a patient you have these rights:

- To have your personal health information protected and only shared as allowed by state or federal law
- To be told the staff member’s name and job title
- To speak with a supervisor
- To speak with a health professional. This may be a pharmacist, nurse, or other health professional
- To receive information about our patient management program
- To decline or opt out of our patient management program
- To receive health care regardless of race, creed, religion, sex, nationality, age, or disability in accordance with your prescriber’s orders
- To be treated with respect, dignity, and courtesy
- To be part of your health care planning and to make decisions about your health care
- To be given accurate and timely education about your condition and your treatment
- To be told an estimate of what your treatment will cost you and will cost your insurance
- To refuse treatment and be educated with what the results of my refusal may lead to

As a patient you have these responsibilities:

- To give us accurate contact information. This would include your phone number and your address
- To notify us when your phone number or address changes
- To answer or return our calls. To provide the best care, we will need to speak to you at times
- To give accurate information about your health and your condition(s). This may include allergies, other medications, recent time in the hospital, etc.
- To notify your physician or prescriber that you are in our patient management program.
- To treat our staff with respect and courtesy